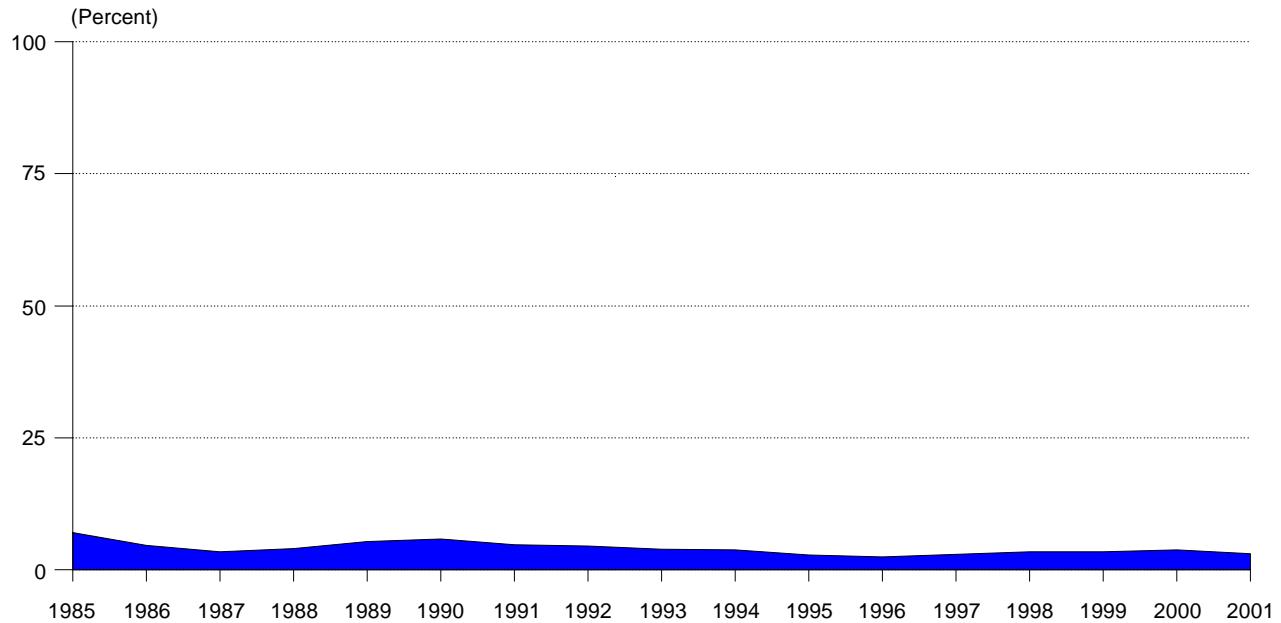


**PAAS error rates, Fiscal Years 1985-2001**



Year	Error percentage
1985	7.0
1986	4.6
1987	3.4
1988	4.0
1989	5.4
1990	5.9

Year	Error percentage
1991	4.8
1992	4.5
1993	3.9
1994	3.8
1995	2.8
1996	2.5

Year	Error percentage
1997	2.9
1998	3.4
1999	3.4
2000	3.8
2001	3.1